

AcuMed Patient Management Portal (AcuMed PMP) Terms and Conditions

1. User Responsibilities

Account Security: Clients are responsible for safeguarding their passwords and ensuring that their account information remains confidential. You must not share your login credentials with anyone else.

Access Rights: Clients are responsible for taking the necessary measures to prevent unauthorised access to and/or use of their accounts, including restricting access rights where applicable. Please ensure that only authorized individuals have access to your account.

Two-Factor Authentication (2FA): We have adopted two-factor authentication (2FA) for enhanced security on your account. The mode of 2FA will be via the users' email address. Clients are responsible of ensuring that email access is restricted to authorised personnel only to maintain account security.

2. Communication and Payment Information

Official Communications: AcuMed will never notify you of changes to its designated bank details for payment and/or applicable payment methods through mass email messages. Clients shall only refer to official invoices from AcuMed for accurate banking information. If you receive any suspicious communications regarding payment details, please contact our team directly for verification.

3. General Terms

Acceptable Use: You agree to use the AcuMed PMP only for lawful purposes and in accordance with all applicable laws and regulations.

Limitation of Liability: You agree that AcuMed shall not be liable for any loss and/or damages resulting from the use of the AcuMed PMP, whether direct, indirect, incidental, or consequential.

Changes to Terms: You agree that AcuMed is entitled to amend and/or modify these terms of use at any time at its sole discretion. Your continued use of the AcuMed PMP after any such amendments and/or modifications indicates your acceptance of the latest version of the terms of use, as amended and/or modified.